Duke Fertility Center

Guide for Alternative Means of Communications

Patient Name: _____

Medical Record Number: _____

Date of Birth: _____

Specific Clinic Where Patient Is Seen: _____

The Health Insurance Portability & Accountability Act (HIPAA) requires the Private Diagnostic Clinic, PLLC ("PDC") to have reasonable safeguards in place to protect our patients' health information. In addition, HIPAA requires the PDC to reasonably limit incidental uses or disclosures of our patients' protected health information (medical records), and agree to reasonable requests by our patients to communicate with them by alternative means or at alternative locations.

While we strive to provide our patients with prompt results of clinical and lab tests, the PDC's providers are often asked to disclose the results to spouses, children, significant others and other medical offices. In addition, some of the PDC's patients prefer to receive messages left on home answering machines or work voice mails. Absent an agreement by a specific PDC clinic or clinical site to the contrary (which shall cover only that particular clinic or clinical site), the PDC reserves the right to use its professional judgment to determine what reasonable actions and safeguards it should take when communicating with its patients and individuals involved in our patients' care. However, to help guide the PDC's judgment, please complete the relevant portions below to help your PDC providers understand what alternative means of communication and disclosures to individuals involved in your care you would prefer so that the PDC providers may use this information to determine reasonable ways to inform you of your test results and other pertinent clinical information:

☐ SPOUSE	NAME/NUMBER:_____
☐ SIGNIFICANT OTHER	NAME/NUMBER:_____
☐ CHILD/CHILDREN	NAME/NUMBER:_____
	NAME/NUMBER:_____
☐ WORK VOICE MAIL	NUMBER:_____
☐ ANSWERING MACHINE	NUMBER:_____
☐ DR. OFFICE	NAME/NUMBER:_____
	NAME/NUMBER:_____
☐ OTHER:_____	

This form shall be used as a guide by the PDC providers, and it is not an agreement by the PDC to accept any restrictions or protections of the patient's protected health information requested by the patient or the patient's personal representative. In addition, this form is not a conclusive determination by the PDC that your requests for communications by alternative means or at alternative locations are reasonable. Further, this form shall be used only by the particular clinic or clinical site listed herein.

Patient Signature_____ Date_____